



The MightyChef application provides an end-to-end solution to meet all your demanding event catering operational requirements

Our MightyChef solution, developed to support retailers in the food supply chain focuses on event food preparation and catering operations. Our solution provides a complete catering environment for managing event workflows, managing client data, capturing the customer requirements, generating event proposals, scheduling, streamlining kitchen operations for caterers, and payment processing.

We have been creating online solutions since 2004. Over the past 10 years, our solutions have continued to evolve based on real world experiences, helping our customers in the food supply chain with the functionality they need to grow their business and achieve their profitability goals.

Our highly customizable solutions are modular supporting our retail and wholesale customers as they expand their business operations to include online store operations, with support for B2B & B2C order management, Warehouse Management System, last mile logistics including refrigerated and Event catering solutions.

Key Features:

- Optimises the flow of catering operations
- Linked to backend ERP or POS systems to ensure accurate pricing
- Rapid proposal generation
- Streamlines customer communication
- Kitchen management
- Event order orchestration
- Payment processing

MightyChef: Event Catering Solutions



End-to-End Solution

The MightyChef solution provides a complete environment for managing catering event workflows. This avoids multiple spreadsheets, email threads or conversations to establish the clients' catering needs, and yet more stand-alone packages for quotations, kitchen operations management, delivery management, invoices and payments.

Company Profiles

The Event Coordinator can create and manage the unique company profiles in the MightyChef. These profiles include company notes associated with a client's previous events ensuring the best possible customer experience for subsequent events. Each Company may have multiple Customers supporting large institution with multiple departments with their own catered event needs.

Customer Profiles

The Event Coordinators can create and manage their customers in MightyChef, identifying Account Type as Individual or Corporate, the Salesperson from a dropdown list and the Company from a dropdown list of companies in the system. Any tax exemption codes are managed on the customer profile too. Selecting a customer from the list of customers allows the Event Coordinator to manage the customer profiles, various addresses and see all previous orders. This ensures event catering staff are quickly able to respond to new event enquiries, turning queries into event booking.

Catering Items Management

All catering items available are listed on the Items page. Advanced searching by SKU or description provides quick access to a catering SKU. From the Items page, new Items can be created and product details added. Selecting a SKU from this list, all item fields can be edited, including prices, whether taxes and fees apply and whether add-ons are applied. If the MightyChef module is integrated with Mighty+ for online ordering, SKU pricing, taxes and fees are pulled directly from the POS or ERP system, ensuring item pricing is always current.

Event Calendar

The catering staff are expected to spend most of their time on the Events page managing all event activities. The default page is the Events Calendar which displays at a glance, all booked events for the current and subsequent months. This is configurable and can be expanded to include events still at the proposal phase. Selecting a day with scheduled events will display a list of current events for that day. Selecting an event from the list of events, provides access to all the event details. To support special holiday events such as Valentine's Day, Thanksgiving, Christmas, Rosh Hashanah when the order volume could be in the hundreds, an advanced search capability is provided. New events are created from this calendar view.

Event Management

From the event details page, the event information can be updated including the contact's name, event address, account name, event name, event date/time, number of people, whether it is a delivery or pickup type event, the event status, notes fields, customer PO number. Items ordered for the event could include catering categories of food, drink, rental, labour and miscellaneous. Under each of these categories, items added, and once on the list of SKU's can be edited, can be modified with add-ons or deleted. Once all the items required for the event are entered, estimates (and invoices) can be generated and sent to the customer. Selecting an event on the event list enables the event coordinator to automatically submit kitchen assembly reports to the various preparation operations, generate pickup or delivery logs.

Productivity Enhancements

MightyChef is a user-friendly cloud-based event catering end-to-end solution developed to support event catering teams with a streamlined environment eliminating many of the time-consuming manual steps, maximizing efficiency and enhancing productivity. In addition to reducing operating costs with these time-saving measures, the customer experience is enhanced with reduction or elimination of catering event errors.